

# Dahlonega-Lumpkin County Convention and Visitors Bureau 2021 Q1 & Q2 Tourism Report 6/30/2024

#### 1. MARKETING INITIATIVES

- Pillar I: Market our Destination
  - Passive Marketing (Printed ads in Publications, Billboards)
    - Printed Ads Purchased (Appendix 1a)
      - Good Grit Magazine, Mountain Traveler, Oxford America, Smoke Signals, and Savor Georgia.
    - Billboards (Appendix 1b)
      - I-75: Valdosta, I-16: Statesboro, I-85/I-185 Merge: Hogansville, I-20: Birmingham
      - Digital during the Augusta National (Masters), exit 199
  - *Digital Marketing* (Social Media, Paid Search, Website)
    - Google Tracked Clicks, Bing Tracked Clicks, and Native Retargeting
      - Bing (**123%** increase in website traffic)
  - Consumer Marketing (Radio, TV, and Film)
    - Georgia Public Broadcasting partnership.
    - Radio Advertising in Knoxville, TN, Cleveland, GA (Chocolate Crawl & Bear on the Square).
    - WSB Atlanta Interview & Fox 5 Good Day Atlanta

# • Pillar II: Knowing our Guest.

- Through our partnership with Zartico, we've been able to count 74,934 devices to observe where our guests are coming from, their spending habits, and their movement around our destination.
- The top 10 Destination Marketing Areas (DMA) are:
  - Atlanta, Birmingham, Greenville, Macon, Chattanooga, Tampa, Orlando, Jacksonville, Augusta, Savannah
    - Our biggest daily spenders are the city of Jacksonville and Augusta.
- We are tending to have a 50/50 split between in- and out-of-state guests.

# • Pillar III: Welcoming Our Guest (Visitor Center Updates)

- 2024 Monthly Visitation (Appendix 2)
  - January 9,090 (FY23:9,250 /FY22: 7,899 /FY21: 8,464)
  - February 10,466 (FY23: 7,958 / FY22: 9,673 / FY 21: 6,760)
  - March 12,413 (FY23: 16,928 // FY22: 15,585 // FY21: 11,492)
  - April 16,059 (FY23: 15,040 // FY22: 16,810 // FY21: 12,460)
  - May 14,104 (FY23: 16,677 // FY22: 15,378 // FY21: 15,966)
  - June 15,895 (FY23: 15,674 // FY22: 14,330 // FY21: 16,457)
- Year to Date Visitation (6/30/24)
  - FY24-78,027
  - FY23-81,527
  - FY22-79,675
  - FY21-71,599

# • Pillar IV: Community Outreach

- Tourism Works Here Luncheon
- National Travel and Tourism Week
- Lumpkin County Newcomers
- Noon Rotary Club
- Leadership Lumpkin Tourism Day Presentation

#### 1. Public Relations

- Public Relations
  - January
    - *Travel* + *Leisure*: 12 Cozy Girl Trips to Take this Winter
    - World Atlas: 7 Most Memorable Small Towns in Georgia
  - February
    - WAGA-TV (Fox 5 ATL): Live Segment regarding upcoming events in Dahlonega
    - USA Today 10 Best: Hidden Gems: 10 Best Small-Town Museums across the US
    - Chocolate Crawl PR: Many Outlets
  - March
    - Atlanta Living: Radio Interview
    - Columbia County Magazine: Chocolate Crawl Article
    - Hosted Travel Writer Renata Parker from *Greenville Talk*. The article will be out in August
  - April
    - Southern Living: The 18 Most Beautiful Places in Georgia.
    - *Southern Living:* The Best Southern Destinations for a Mother-Daughter Weekend Away
  - May
    - 365 Atlanta Traveler: The Dahlonega Arts and Wine Festival
    - The Travel: 9 Most Charming Appalachia Towns to Visit
  - June
    - Wine Enthusiast: North Georgia's Wine Country Experiencing a Metamorphosis
    - The Points Guy: The Best places to see Fourth of July Fireworks
    - Travel + Leisure; 10 Best Mountain Towns in Georgia

# 1. Professional Development and Tourism Staff updates

- STS Marketing College
  - C.C. Felty completed Year 2
  - Sam McDuffie Completed Year 3 and will graduate from the program in September.
- Attended the Georgia Associations Convention and Visitors Bureau Conference in Cartersville.
- DLcCVB Film Committee attended the Entertainment Alliance of Georgia Luncheon to learn about bring film to our community.
- I am working with the Lumpkin County Veterans Association on the "Wall that Heals" traveling Vietnam Memorial exhibit, which will be on the UNG Campus from 10/31/25 to 11/3/24.
- Sam McDuffie attended the Tourism Luncheon and Roundtable discussion in Dekalb County.

#### **APPENDIX 1a: Print**





#### Appendix 1b: Augusta Masters Billboards



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